



1. Scope of application

- 1.1. For the secondment of personnel, for assembly, installation and repair work.
- 1.2. The work shall be carried out under the sole responsibility of the customer.

2. Secondment costs

The hourly rates refer to the weekdays Monday to Friday (06:00 am - 06:00 pm), taking into account the public holidays (Germany/Bavaria).

- Travel time: 69 €/h
- Work time: 89 €/h
- Car/service vehicle: 0,75 €/km
- Train: at cost
- Plane: at cost
- Expenses/overnight stay: at cost

All costs and fees incurred for travel to and from the location and for carrying out the activity shall be invoiced in full to the customer.

3. Overtime pay

- On weekdays from 6:00 pm – 06:00 am 25%
- Saturday 50%
- Sundays and public holidays 100%

The general terms and conditions apply.

4. Service report

ZERO CLAMP® shall prepare a service report at the end of the service assignment. This report must be checked and signed immediately by the customer. This is the basis for the calculation of the costs to be reimbursed by the customer.

5. Obligation of the customer to cooperate

The customer is obliged to provide all reasonable cooperation actions which are necessary for the provision of the services. Immediate access to the machine must be possible without injury so that the use can be carried out without delay until acceptance by the customer. The duty to cooperate includes in particular the protection of persons and property at the place of action, the guarantee of proper working conditions and the provision of the necessary aids and personnel.